

**CONSUMER GRIEVANCES REDRESSALFORUM**  
**SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,**  
**TIRUPATI**

**This 06<sup>th</sup> day of September' 2024**

**C.G.No.110/2024-25/Resco Kuppam Circle**

**CHAIRPERSON**      **Sri. V. Srinivasa Anjaneya Murthy**  
**Former Principal District Judge**

**Members Present**

<b>Sri. K. Ramamohan Rao</b>	<b>Member (Finance)</b>
<b>Sri. S.L. Anjani Kumar</b>	<b>Member (Technical)</b>
<b>Smt. G. Eswaramma</b>	<b>Member (Independent)</b>

***Between***

Sri. V. Hanumanthu, Chandam (V),  
Kuppam (M), Chittoor Dist.

Complainant

***AND***

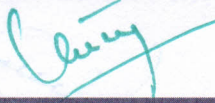
1. Assistant Accounts Officer/ERO/RESCO /Kuppam
2. Dy. Executive Engineer/O/Kuppam
3. Executive Engineer/O/Kuppam

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 03.09.2024 in the presence of the respondents, complainant remained absent and having considered the complaint and submissions of both the parties, this Forum passed the following:

**ORDER**

- 01.** The complainant filed the complaint during the Vidyut Adalat conducted at Kuppam on 08.08.2024 stating that they are not utilizing SC.No.11300287 at their house for the last 20 years but the





respondents are issuing bills for CC charges and served a notice demanding him to pay arrears of CC charges for which he is not liable.

02. The said complaint was registered as C.G.No.110/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that the AAE on 19.08.2024 inspected the premises of the complainant and noticed that the supply is in existence to the house of the complainant and he committed default in payment of CC charges and hence they issued the notice.
03. Complainant absent. Heard respondents through video conferencing.
04. The physical inspection of the service connection SC.No.11300287 of the complainant clearly discloses that the complainant is consuming the power supply and as such he has to pay the CC charges. The complainant did not attend to the enquiry and did not deny the version of the respondents about consumption of power at his house. From this, we have no hesitation to hold that the complaint is devoid of merits. Accordingly, the complaint is dismissed. There is no order as to costs.
05. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar,



Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 06<sup>th</sup> day of September'2024.

*06/09/2024*  
**CHAIRPERSON**

*06/09/2024*  
Member (Finance)

*06/09/2024*  
Member (Technical)

*06/09/2024*  
Member (Independent)

**Documents marked**

For the complainant: Nil

For the respondents: Nil

**Copy to the**

Complainant and All the Respondents

**Copy Submitted to**

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

The Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantana Bhavan, Adjacent to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu Road, Kurnool-518002, State of Andhra Pradesh.

The Stock file.

*06/09/2024*